|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Tester: Tommaso Polloni n°6** | | | | |
| **Inspector: Francesco Ratti** | | | | |
| **Task** | | **Time** | **Assistance** | **Comments** |
| *T1* | *Register to a Webinar* | 8.30 | no | Went to AI section at the beginning, checked “events” (like Alessia Luoni), didn’t found webinars as expected, came back to homepage, then ok.  Password auto generated by browser, so it satisfied conditions |
| *T2* | *Locate the Milan Office* | 2.10 | no | About -> office location but immediately scrolled to the bottom since the map located in the upper part was slow to be loaded and didn’t notice it.  He has seen the offices list and had to click “view on map” for each, which opens a new tab in maps for each one instead of highlighting it into the built-in map, se he had to open 3 different tabs (one for each office in Milan) |
| *T3* | *Retrieve information about a game* | 1.15 | No | Used search engine but Theseus wasn’t the first result even though it was the search keyword. |
| *T4* | *Retrieve information about a collaboration* | 1.30 | no |  |
| *T5* | *Event discovery* | 8.40 | Asked wether he could check directly the IG page  Asked whether “teenagers” are children. Had to specify several times “opportunities for children” because he thought “esports” were open for children.  Suggested to “look at menus”, otherwise task would have probably failed for time elapse. | Used control f on homepage,  Looked into topics then without finding it, clicked about, looked at news but didn’t notice “kids” in about subsection.  Used control f in news section.  Started from the beginning.  Didn’t find it.  Used “search” function without results  After “look at the menus” suggestion (look “assistance” column) he found the label in “about”. |
| *T6* | *Financial Report* | 5.20 | He started to analyse every pdf reported in “loyalty shares”. So, I suggested that it was much easier than what he was doing. After this he came back to the menus and found it. | Went to loyalty shares,  Then came back.  Looked many times to “financial” labels without seeing “reply share information”. All the other financially related labels start with “financial”, this doesn’t, so it tricked him.  Label seen after a long time. |